**Forest House Surgery Friends and Family Test Score**

**January 2020**

**Question to Patients:** *How likely are you to recommend our surgery to Friends and Family if they needed similar care or treatment?*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Extremely Likely** | **Likely** | **Neither likely nor unlikely** | **Unlikely** | **Extremely unlikely** | **Don’t know** |
| 48 | 19 | 4 | 2 | 4 | 0 |

* 1 (1.3 %) were paper submissions entered by Practice Staff
* 76 (98.7 %) were online submissions
* 87.01 % of patients are “Likely to Recommend” us to Friends and Family