

Identity Verification required for on line access

Documents needed

- 2 documents with photo ID e.g. Passport and Driving Licence

If two forms of photo ID are not available, see below

- 1 Photo ID and 2 Documents from approved list
- 3 Documents from the approved list

Approved list

- Birth Certificate
- Marriage Certificate
- Driving Licence (Picture Style)
- Passport
- Utility bill dated within 3 months (must be the same address as the child if confirming parent/guardian)
- Bank Statement
- National Number Card
- Papers from Home Office
- P45
- Payslip

The following will not be accepted

- Library card
- Health Club Card
- Private Rent Details